

Emergency Department Administration Conference

November 29-30, 2016
Toronto

In-Person Conference and Live Webcast Event



**EMERGENCY DEPARTMENT
ADMINISTRATION CONFERENCE**



ONTARIO
HOSPITAL
ASSOCIATION

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EMERGENCY MEDICINE
INSTITUTE



**Mount Sinai
Hospital**
Sinai Health System



**NORTH
YORK
GENERAL**
*Making a World
of Difference*

Emergency Department Administration Conference November 29–30, 2016

OHA Education Centre
200 Front Street West, 27th Floor
Toronto, Ontario M5V 3L1

Join us for Canada's foremost Emergency Department (ED) Administration Conference, presented by the Schwartz/Reisman Emergency Medicine Institute (SREMI) in partnership with the Ontario Hospital Association.

This two-day conference, co-chaired by Dr. Howard Ovens, Mount Sinai, and Dr. Kuldeep Sidhu, North York General, will focus on current issues facing ED Administration with a full day dedicated to concerns in mental health and addictions.

To allow for greater accessibility, this event is being offered as both an in-person conference and live webcast.

Target Audience

Medical and nursing leaders, future leaders and ED/hospital/health system administrators would benefit greatly from attending this educational event and networking opportunity.

Program Highlights

- Day one will focus on new information related to emergency department and operational issues
- Day two will address mental health and addictions issues/challenges facing emergency department leadership

Featured Speakers

- Dr. Tim Rutledge, President & CEO, North York General Hospital
- Prof. Matthew Cooke, Regional Clinical Lead (London and South), Emergency Care Improvement Programme, NHS Improvement
- Dr. Marvin D. Seppala, Chief Medical Officer, Hazelden Betty Ford Foundation
- Dr. Brian Rowe, Scientific Director, Institute of Circulatory and Respiratory Health, Canadian Institute of Health Research
- Dr. Chris Carpenter, Director, Evidence Based Medicine, Washington University Division of Emergency Medicine

Agenda

Day 1: ED Administration Tuesday, November 29, 2016

7:30am

**Registration and Continental
Breakfast**

8:15am

My Leadership Journey

Dr. Tim Rutledge

President and CEO

North York General Hospital

8:45am

**The Patient Story and the Roles of
Patient Advisors**

Amanda Cepler

Patient and Family Advisor

North York General Hospital

Q&A with Tim and Amanda

9:15am

Welcome and Introductory Remarks

Co-Chair: Dr. Howard Ovens

Chief of Emergency Medicine

Mount Sinai Hospital

Co-Chair: Dr. Kuldeep Sidhu

Chief, Program Medical Director Emergency

Services Program

North York General Hospital

9:25am

**HOW TO SUPPORT CARE IN RURAL
AREAS**

**Telemedicine: Never be Lonely in the
ED Again!**

Dr. Dan Howes

*Chair and Director, Department of Critical
Care Medicine*

Queen's University

**Building a Province-Wide Emergency
Support Network**

Dr. Jim Christenson

Professor and Head of Emergency Medicine

The University of British Columbia

Q&A with Dan and Jim

10:15am

Networking and Refreshment Break

10:30am

**EVALUATING AND APPLYING
EVIDENCE**

**The Hijacking of Evidence-Based
Medicine**

Dr. Chris Carpenter

Director, Evidence-Based Medicine

Washington University Division of
Emergency Medicine

**Improving the Quality of Emergency
Care Through Shared Decision-
Making**

Dr. Erik P. Hess

Emergency Medicine Physician and Health

Services Researcher

Mayo Clinic

**Moderated Discussion: Shared
Decision-Making in the ED**

11:30am

DOCUMENTATION

Charting and Quality of Care

Dr. Eric Letovsky

*Chief and Program Director, Emergency
Medicine*

Trillium Health Partners

Electronic Charting

Dr. Kuldeep Sidhu

*Chief, Program Medical Director Emergency
Services Program*

North York General Hospital

Template Charting

Dr. Gary Bota

Section Chair, Emergency Medicine

Northern Ontario School of Medicine

Moderated Discussion: Documentation

12:30pm

Networking Lunch

1:00pm

OVERCROWDING!

**News from the England National
Health Service (NHS)**

Prof. Matthew Cooke

Regional Clinical Lead (London and South)

Emergency Care Improvement

Programme, NHS Improvement

**Consultations and Over-Crowding:
Contributions and Solutions**

Dr. Brian Rowe

Tier I Canada Research Chair in Evidence-

Based Emergency Medicine and Scientific

Director

Institute of Circulatory and Respiratory

Health

**Posting Real-Time Wait Times: Pros
and Cons**

Dr. Andrew Arcand

Chief of Emergency Medicine

Markham Stouffville Hospital

Dr. Brian Rowe

**Moderated Discussion: Overcrowding
and Flow**

2:45pm

Networking and Refreshment Break

3:00pm

Innovation Snapshots

An opportunity for attendees to share
their own innovation stories in a fast-paced
interactive forum.

3:40pm

What Have We Learned?

4:00pm-5:00pm

Networking Reception

Agenda

Day 2: ED Mental Health Wednesday, November 30, 2016

7:30am

**Registration and Continental
Breakfast**

8:15am

MANAGING ADDICTIONS IN THE ED

**Recovery from Alcoholism and
Addiction: The Role of the ED**

Dr. Marvin D. Seppala

Chief Medical Officer

Hazelden Betty Ford Foundation

**10 Things ED Physicians Should Know
About Opioids**

Dr. David Juurlink

*Professor and Head, Clinical Pharmacology
and Toxicology*

University of Toronto

9:45am

Networking and Refreshment Break

10:00am

**MANAGING ADDICTIONS IN THE ED,
CONT.**

Addiction Pathways of Care

Dr. Meldon Kahan

Medical Director, Substance Use Service

Women's College Hospital

Implementing Change

Dr. Peter Selby

Clinician Scientist, Addictions Division

Centre for Addiction and Mental Health

**Moderated Discussion: Managing
Addictions in the ED**

10:55am

MENTAL HEALTH AND THE LAW

**Aligning Clinical and Legal
Obligations**

Dr. Howard Ovens

Chief of Emergency Medicine

Mount Sinai Hospital

**The Law – Common Complaints and
Advice for Risk Management**

Anne Spafford

Partner

Lerners LLP

**Moderated Discussion: Mental Health
and the Law**

11:45am

Networking Lunch

12:30pm

PSYCHIATRIC EMERGENCIES

**Evidence-Based Assessment of
Psychiatric Patients in the ED**

Dr. Leslie Zun

President

American Association for Emergency
Psychiatry

Professor and Chair, Emergency Medicine

Chicago Medical School

The “Psych Emerg” - A Better Model?

Dr. Jodi Lofchy

Director Psychiatry Emergency Services

University Health Network

**Suicidal Risk Assessment: Can We Do
Better?**

Dr. Ian Dawe

*Program Chief and Medical Director (Mental
Health)*

Trillium Health Partners

**Moderated Panel Discussion:
Psychiatric Emergencies**

1:50pm

Networking and Refreshment Break

2:05pm

**VULNERABLE POPULATIONS IN
THE ED**

**Special Issues in Care of the Elderly
Behavioural Patient**

Dr. Don Melady

*Geriatric Lead, Schwartz-Reisman Emergency
Centre*

Mount Sinai Hospital

Dr. Lesley Wiesenfeld

Deputy Psychiatrist-in-Chief

Mount Sinai Hospital

**Catching Up: Responsibly Meeting the
Needs of Young Adults in the ED**

Jenny Carver

Executive Director

Stella's Place

Rachel Cooper

Peer Initiatives Manager

Stella's Place

Asante Haughton

Peer Support Training Lead

Stella's Place

**Caring for the Vulnerable: Patients
with Developmental Disabilities**

Dr. Yona Lunsky

H-CARDD Director and Clinician Scientist

Centre for Addiction and Mental Health

**Moderated Discussion: Vulnerable
Populations in the ED**

3:30pm

Closing Remarks

Dr. Howard Ovens

Dr. Kuldeep Sidhu

Registration Information

How to Register

Please register for this event online at www.oha.com/conferences. *Please note:* space is not guaranteed unless payment is received prior to the event.

Registration Fee

One Day Option

\$599 + HST

Two Day Option

\$999 + HST

Contact us for a special international webcast rate for individuals outside of Canada.

Payment Method

Payment can be made by Credit Card (American Express/VISA/Mastercard) or Cheque. Please note: for transactions less than \$300 before taxes, payment must be made by credit card.

Cancellation Policy

Cancellations must be received in writing to the contact indicated below. Cancellation fees are indicated below. You may also transfer registrations to another person at no cost. The Ontario Hospital Association reserves the right to cancel or reschedule an event.

Timeframe	Refund
5+ Business Days	Full Refund - \$200 Administrative Fee
-5 Business Days	No Refund

Contact Us

For additional information, contact Christina DiClemente at 416 205 1534 / 1 800 598 8002 ext. 1534 or cdiclemente@oha.com.

Harvard ManageMentor

Program registrants can purchase a one-year subscription to Harvard ManageMentor® 11 for a special rate of only \$210 (Regular price \$300). For more information, visit www.oha.com/HMM

Participating In-Person?

Travel and Accommodation

We're happy to offer hotel corporate rates. For more information visit www.oha.com/accommodation.

Special Requirements

If you have any special or dietary requirements, please let us know when registering for the event to ensure we can accommodate your request.

Participating Online?

Access and Presentation Material

An email will be sent to all registrants one business day prior to the webcast which includes connection information, test link, troubleshooting tips and presentation materials.

Special Requirements

Closed Captioning can be made available for archived programs upon requests. For further information please contact Distance Learning at 416 205 1355 / 1 800 598 8002 ext 1355 or ohaevent@oha.com.





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